

# HAVING A HEARING TEST

## Patient Information Leaflet

### Audiology Department



**Audiology Reception: 0191 569 9001**  
**Email: [stsft.audiology.nhs.net](mailto:stsft.audiology.nhs.net)**

## Arriving for your appointment

Your hearing test will be in **Audiology**.

Audiology is in the Chester Wing (Outpatients Entrance 5) at Sunderland Royal Hospital.



Someone from your family, a friend or a member of staff can go with you.



When you arrive, you will tell someone at the **Audiology & Hearing Aids Reception**.



They will ask you to go to **Waiting Area 8.**



You might have to wait a little while.

You should not have to wait longer than 15 minutes.



## [What will happen in my appointment?](#)

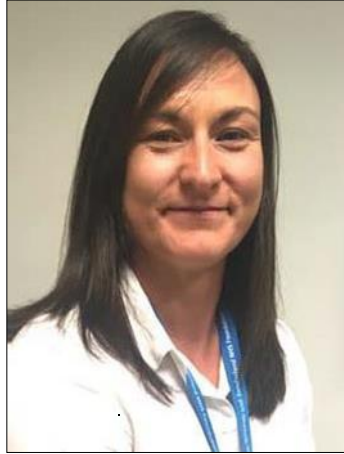
An Audiologist will come and call you from the waiting area. They will take you to a hearing test room:





An **Audiologist** is someone who measures hearing and helps people to hear. Here are all of the **Audiologists**:

**Dee**



**Lynzee**



**Kay**



**Kimberley**



**Sarah**



**Stella**



You will meet **two** of the people here

You will sit in a chair or your wheelchair.

We will ask some questions about your hearing.



We will look in your ears with an **Otoscope**.

This is very quick and will not hurt.



An **Otoscope** is a torch with a light.



Then you will listen to sounds that come from a speaker.



You might have to look at videos or pictures when you hear a sound.



Or press a button when you hear a sound.

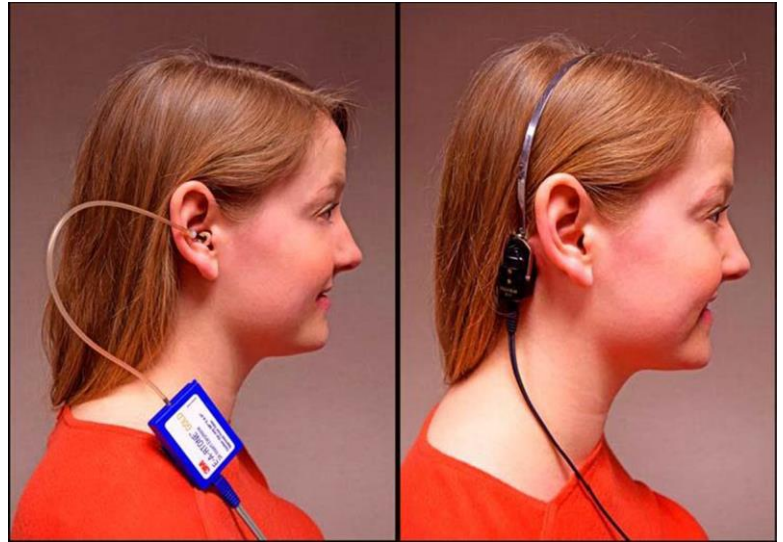


Or put a peg / card in a box when you hear a sound.





We might put **earphones** in your ears or behind your ear but this will not hurt.



We will use a machine to tell us about the middle part of your ear. This is very quick and does not hurt.



Your hearing test will take about twenty minutes. You can have a break if you need one.

The hearing test might show you need some help with your hearing. You might need **hearing aids**.



We will sort out another time for you to come back and get the hearing aids fitted.



## What if I have any questions or would like to give feedback?

If you have any questions please contact the Audiology Department:

Telephone: 0191 569 9001

Email: [stsft.audiology@nhs.net](mailto:stsft.audiology@nhs.net)

## Do you provide this information in other languages?

All our information leaflets and appointment letters can be made available in a range of other formats or languages upon request. If you require an interpreter please contact the department.

For Trust information visit:

 [www.stsft.nhs.uk](http://www.stsft.nhs.uk)

 @STSFTTrust

 [www.facebook.com/STSFTTrust](http://www.facebook.com/STSFTTrust)

 @STSFTTrust

This information was correct at the time of publication. While the Trust makes every reasonable effort to keep its information leaflets up to date, very recent changes may not yet be reflected in the information and you should discuss this with the clinical staff at the time of your appointment.

---

Publication date: August 2023  
Review date: August 2026  
Ref: STSFT/1370